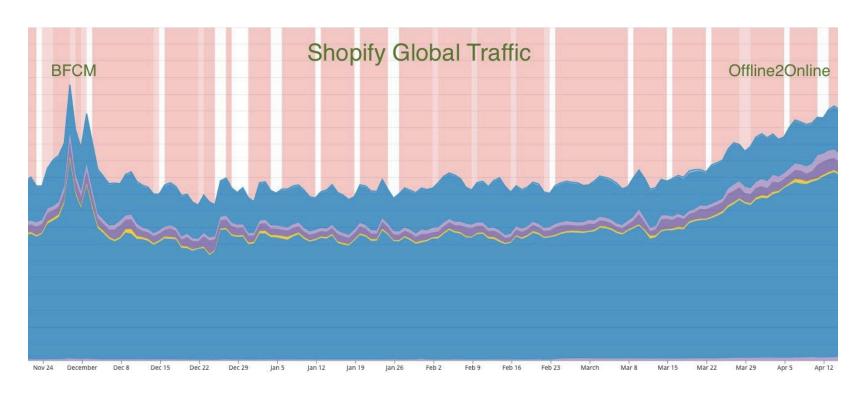
# Launch a profitable online store with Shopify

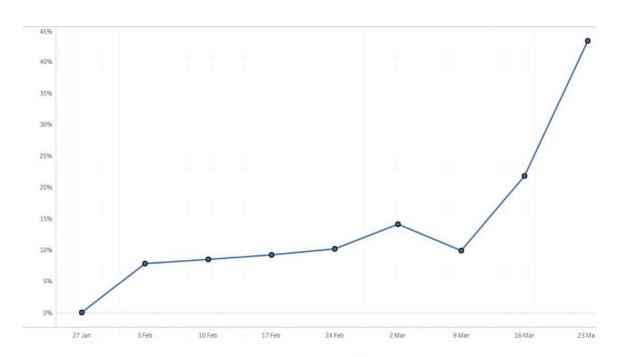
Chand Ajmera, Strategic Partner Manager



# Merchants aren't stopping! CTO's tweet which mentioned we are now seeing Black Friday level traffic



During the lockdown, there was a huge surge in the number of active users on online shopping and grocery apps. We predict this trend to continue until travel restrictions and self isolation protocols are lifted in India



Increase in active users in March 2020 in India

Source: https://www.moengage.com/coronavirus-business-impact-worldwide

### As per survey by NRF,

- 9 in 10 consumers have changed their traditional shopping habits.
- More than 50% of consumers have ordered products online that they would normally purchase at the store
- Nearly 6 in 10 consumers say they are worried about going to the store due to fear of being infected

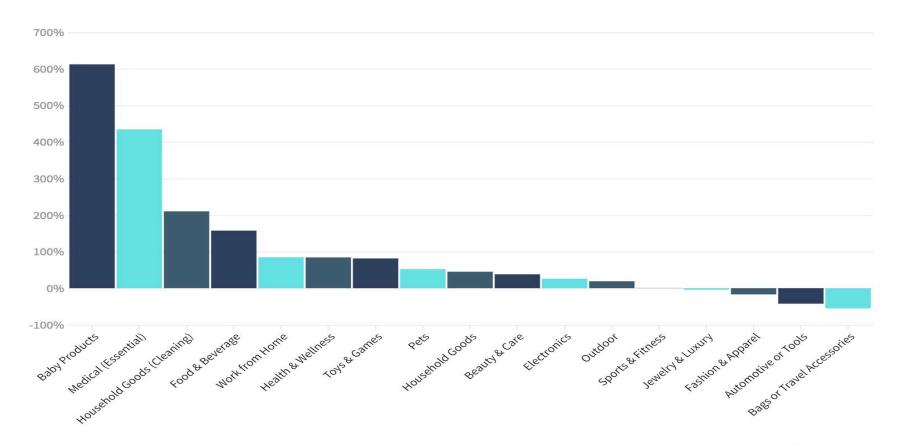
### **Businesses have two options**

- Sell on Marketplaces to fulfil orders via online aggregators but pay higher margins
- Set up their own online store in order to restrict the revenue bleed (also reaping other long-lasting benefits viz. fostering brand loyalty etc.)

#### **Ecommerce Consumer Sales (COVID-19) +25.06%**

Aggregated via ShipBob, ShipHero, Attentive, Stackline, CTC, Klaviyo





# Starting your own e-commerce business

## Don't let fear prevent you from doing your job



### What I actually do



What society thinks I will do



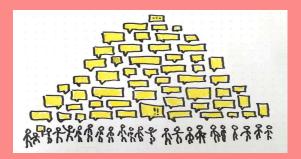
What my mom thinks I will do



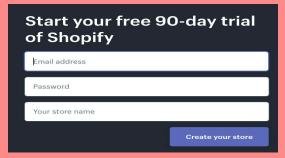
What marketing thinks I will do



What my friends think I will do



What I think I will do



What I actually do



#### The One-Page Business Plan

Answer each question with one or two short sentences.

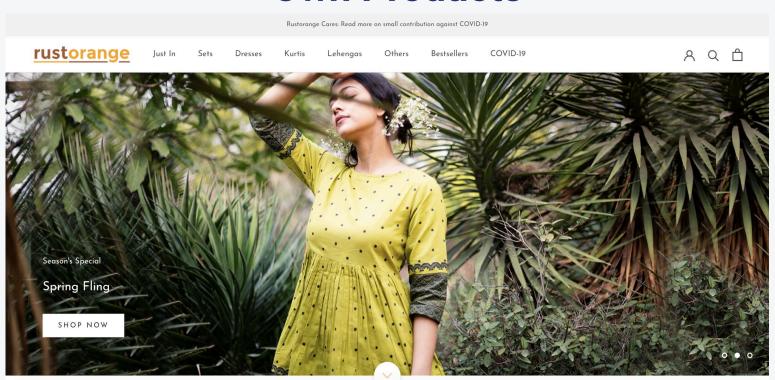
OVERVIEW What will you sell?	HUSTLING How will customers learn about your business?
Who will buy it?	How can you encourage referrals?
How will your business idea help people?	SUCCESS The project will be successful when it achieves these metrics:
KA-CHING What will you charge?	Number of customers
	or
How will you get paid?	Annual net income
How else will you make money from this project?	(or other metric)  OBSTACLES / CHALLENGES / OPEN QUESTIONS Specific concern or question #1
	Proposed solution to concern #1

#### **Business Plan**

# Finding products to sell



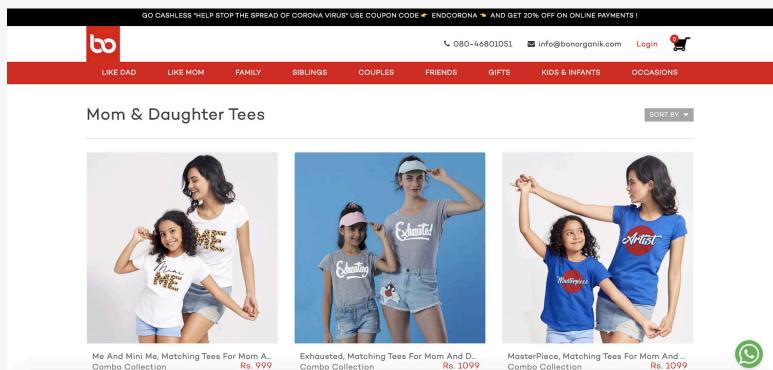
## **Own Products**



https://www.rustorange.com/



## **Customising an existing product**



https://bonorganik.in/



## **Print-on-Demand service**

The world needs independent businesses. Learn more about the actions we're taking to address the impact of COVID-19 💆 🗶



Categories ~

Collections ~

Q Search

Shopify.com <sup>▼</sup>

Log in

FINDING AND ADDING PRODUCTS



#### Printrove - Print & Dropship by Printrove

White-labelled print-on-demand dropshipping of custom products

\* 4.8 (9 reviews)

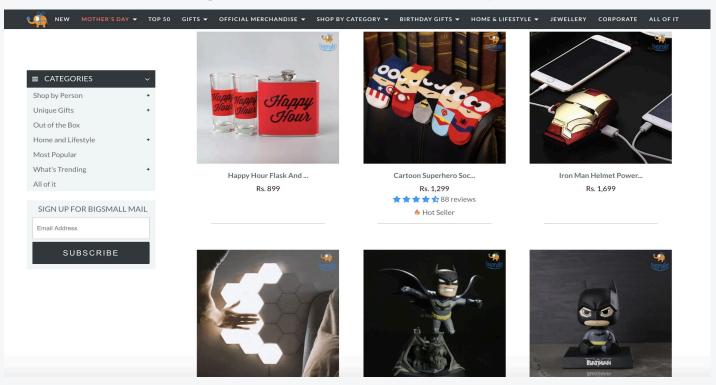
Add app

Free to install. Additional charges may apply.





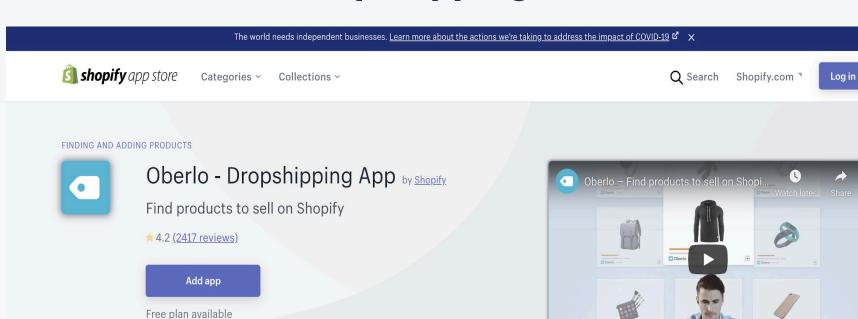
## **Curating a selection of products**



https://www.bigsmall.in/



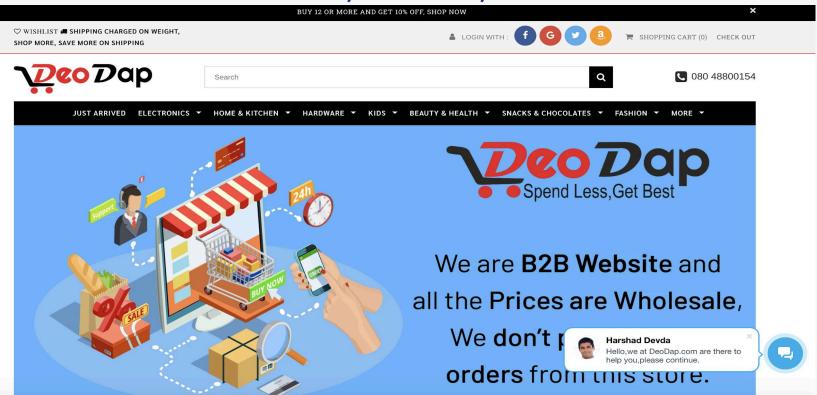
## **Dropshipping Model**





## Sourcing from the B2B suppliers

IndiaMart, TradeIndia, Alibaba





## **Other Useful Resources**

- Find products to sell with Oberlo
- 12 Strategies for Finding Your First Product
- 17 Places to Look for Profitable Product Ideas
- 10 In-Demand Products That Are Trending Right Now
- 7 Online Business Ideas You Can Start from Home



# Choosing an e-commerce platform

## **Questions to ask**

- SaaS vs your own website
- Security & Reliability
- How scalable is the platform
- How flexible is the platform
- How easy and quick it is to make changes to the website by anyone in my team?
- Is the platform intuitive?
- Does it require an ongoing maintenance?
- What kind if marketing tool and other integrations are offered by the platform?
- Can I introduce new feature or functionality in few clicks?
- Cost in short-term vs long-term

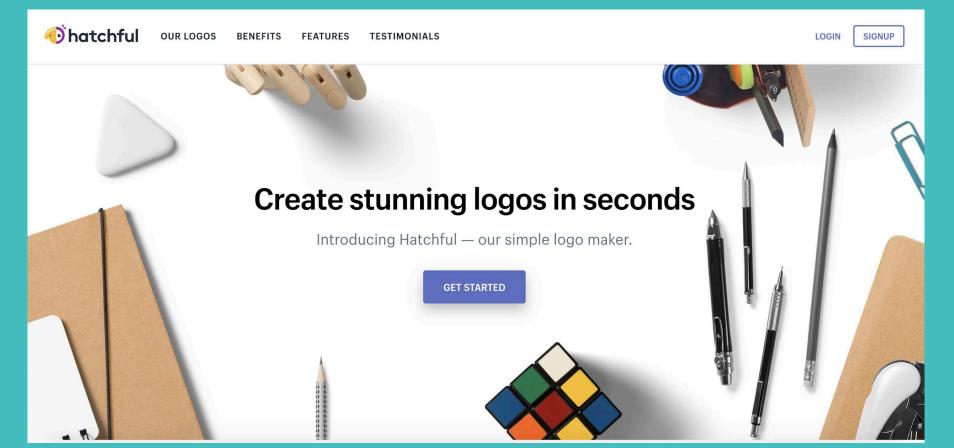


# Setting up your business

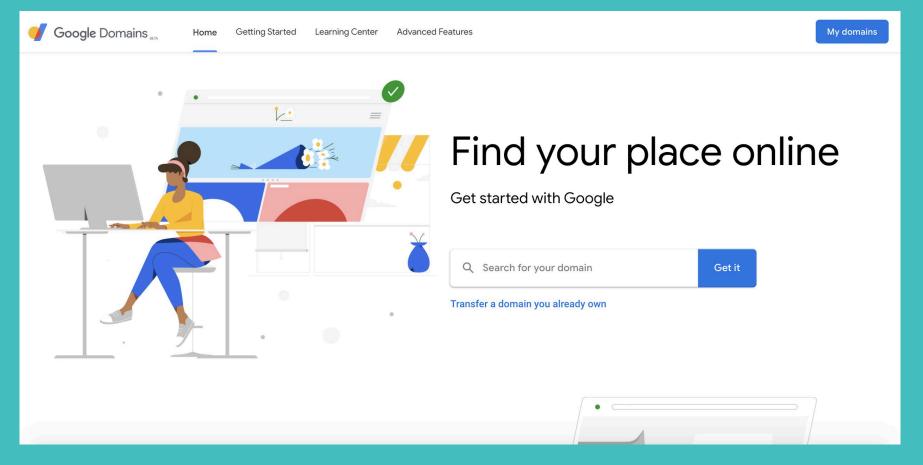
First sale to large scale

## **Creating business logo**

https://hatchful.shopify.com/



## **Business and Domain name**



# Let's create your online store

# What do you need

- Product images, photos and description
  - Logo
  - Domain (not compulsory)
  - Payment Gateway Account
    - Credit/Debit card

## **Other Useful Resources**

- 11 Experts Share How to Optimize Your Product Pages
- How to Write Product Descriptions that Sell
- The Ultimate DIY Guide to Product Photography
- Customizing Your Shopify Theme: Using Images, Colors, and Fonts
- Must-Know Tips for Optimizing Your Images
- The Beginner's Guide to Ecommerce SEO
- What Can I Do to Help My Shopify Store Rank in Search Engines?
- Keyword Research for Ecommerce from the Ground Up



## **Shopify Mobile App**

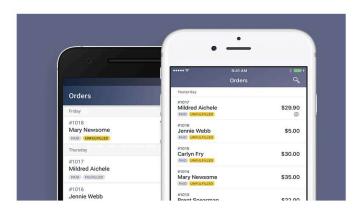
https://www.shopify.com/install

### **Shopify**

Manage your Shopify store on-the-go with real-time notifications, access to your dashboard, and order management, all from your smartphone.



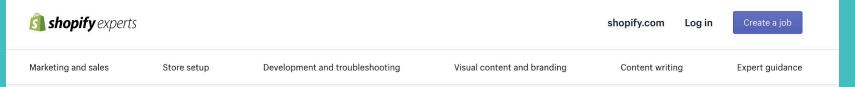




t the Shopify app

## I want to outsource dev work and digital marketing of my store

Visit: experts.shopify.com



# Hire trusted experts to help build your business

From marketing to store setup, find agencies and freelancers to get the job done.

Q Search for services



Mani M. | Aaline has worked with experts to customize their store



#### **ERP/OMS**









#### **CRM**



#### **ESP**





#### Logistics





#### **Channels**









## List of essential plugins for growth & enhancing user- experience

Visit: apps.shopify.com





### Privy - Pop Ups, Email, & SMS

Free plan available

Exit Pop Ups, Email Marketing, Text Marketing, & Cart Recovery ★ 4.6 (24436)



#### Vizard - Instant Video Maker

Free plan available

Create stunning videos of your store products in seconds!

**\*** 4.1 (20)



#### **Product Reviews**

Free

The simplest way to share your customers' experiences.

**\*** 4.1 (1280)



#### SMS Notification Cart Recovery

Free to install

SMS Notifications with Abandon Cart Recovery

**\*** 4.8 (240)



### SEO Image Optimizer - Auto SEO

Ad • Free plan available

Google SEO on Autopilot. The premier SEO app

**\*** 4.9 (5809)





#### **Oberlo - Dropshipping App**

Free plan available

Find products to sell on Shopify

**\*** 4.2 (2417)

# Our mission is to make commerce better for **everyone**

## We are a Product company

We **♥ entrepreneurs**1M+ brands across

175 countries

"Unlike our previous experience on other platforms, we have never had a problem of our site being slow or going down on our best-selling days. You also don't have to worry about security issues and compliance. It is the simplest way of doing business online"

#### Raghav Somani

CEO, Headphonezone





"Shopify was my knight in shining armor when I exhausted every other possibility of getting my online store up and running. It was stunningly easy to use, with more features and plug-ins that I didn't even know I wanted. I can't recommend it enough!"

#### Alicia Souza

Founder, Alicia Souza

## **Local Success Stories**



























# Thanks!



# **Resources & Tools**

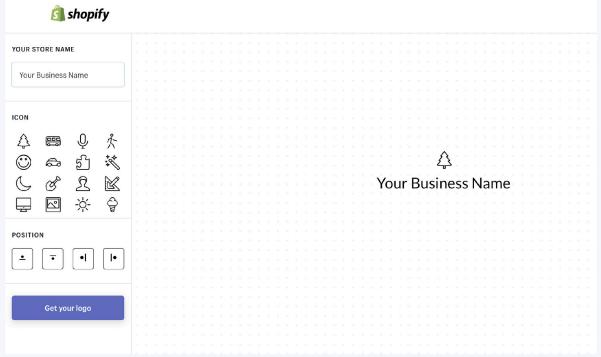


## Hatch

Logo Generator

Business Name Generator

Slogan Generator





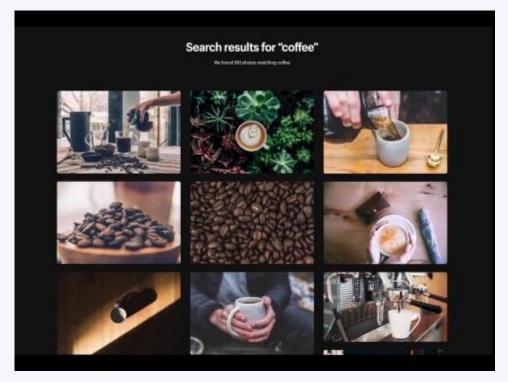
## **Burst**

No cost

Royalty free

High quality

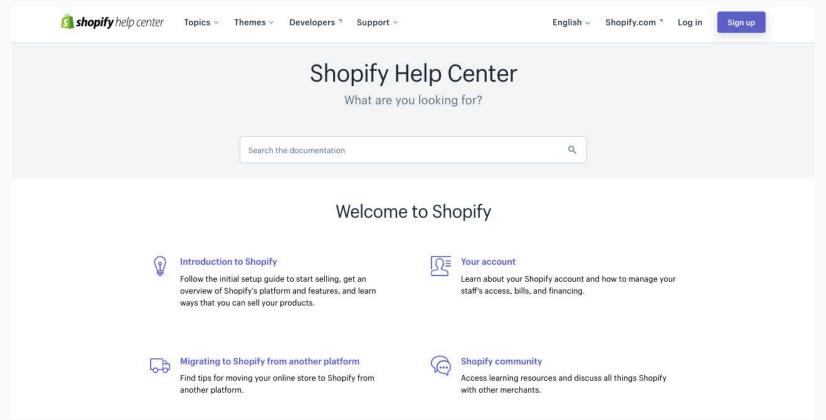
Thousands of photos





## **Shopify Help Center**

https://help.shopify.com/en



## **Shopify Support**

https://help.shopify.com/en/questions#/login

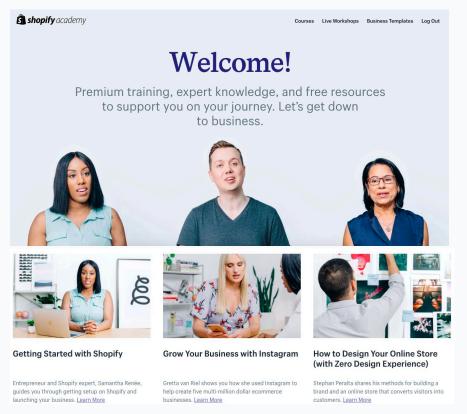


## A dedicated support team - available 24/7

support@shopify.com • 1-888-shopify • live chat support@shopify.com | live chat

## **Shopify Compass**

https://www.shopifycompass.com/



## **Shopify Blog**

https://www.shopify.in/blog

Free tools and resources to accelerate your skills and success

"The Essential Shopify Store Launch Checklist"

"Handy Shopify features you might not know about"



## **Shopify India Facebook Group**

https://www.facebook.com/groups/ShopifyIndia/

